



SAFETY STANDARDS FOR NIGHTLIFE SPACES

1

Policy First

Enact a policy for dealing with and preventing sexual harassment and assault. Make sure customers know about it and staff can follow it. It should be published on your website. Good Night Out offers template policies as part of our accreditation programme.

2

Skill Up

Make sure your team has the knowledge, skills and confidence to respond to disclosures in a compassionate way that prevents further harm. This is best achieved through specialist, interactive training that effectively challenges the misinformation about sexual violence.

3

Start the Conversation

Let your customers know about your values, both on-site and online. Demonstrate that there will be consequences for inappropriate behaviour in your space, that reporting is encouraged and that those who speak up will be believed, supported and listened to.

4

Keep a Record

Staff should know the location of your incident book and how to use it. Ask your licensing officer for advice on information sharing and making reports. Find out where your local sexual assault support service and signpost to them.

5

Be Practical

Where can you designate a 'quiet/er space'? Find somewhere people can go for a time out, chill out or talk through an incident away from the main area and make sure staff know of it. Do staff know your policy on booking a taxi for a customer? Make it clear to all.

6

Champion Access for All

Nobody should feel excluded from nightlife because of who they are. Offer disabled and gender neutral bathroom provision on site, or make clear that you are committed to working towards this. Undertake an 'access audit' with our partners at [Attitude is Everything](#).

7

Promote Consent Culture

No single premises can end sexual harassment and assault by itself, but nightlife spaces have a huge role to play. How can your bookings, lineups, design, marketing and language evolve to create a more inclusive and welcoming environment for every single visitor?